Openreach Switch-off Checklist



The checklist is designed to help provide your company with a smooth transition to the new VoIP (Voice over Internet Protocol) Service. We will then complete a detailed report that informs you what actions your business may need to take to be ready for this switch-off program.

TYPE OF BUSINESS LINE	TELEPHONE SYSTEM
Check the line type your company uses.	Provide details on your telephone system.
Analogue	System Age (years):
ISDN2	Make and Model:
ISDN30	Number of Lines:
	Number of Extensions:
OTHER LINES & SERVICES	
Check the services your company uses.	CONTACT DETAILS
Fax Lines	Company Name:
Alarm Lines (Digital Dialer)	Full Name:
Redcare Alarm Lines	Position:
PDQ Payment Terminals	Email address:
Payphone Lines	Telephone Number:
Emergency Lift Lines	·
Direct Line Phones	This information will be protected under GDPR and will not be shared with any third
EPOS Terminals	parties.
Personal Health Lines	Please fill out this form and email back to
Franking Machines	switchoffsupport@digiteleurope.co.uk or
Panic Alarms	contact us on 0151 650 6331 for any questions or additional information.
DDI Numbers	
Video Conference Lines	



